

Conserving Water Together...

In 2007, Firgrove held a public meeting and the Board of Trustees adopted water conservation measures designed to promote conservation, increase system efficiency and reliability, cut down on operating costs by reducing the need for capital improvements based solely on wasteful water consumption, and to comply with the spirit of the Department of Health's Water Use Efficiency (WUE) rule.

The Board and Management identified several areas where measures could be quantified each year. Firgrove is already fully metered for production and consumption and has begun working toward all of the following conservation efforts.



Firgrove is offering complimentary conservation kits to its customers. Please contact Steve Sacksteder at (253) 845-1542 to receive one.

HOW YOUR WATER GETS TO YOU

Firgrove's water is supplied from 16 operating wells located throughout the Firgrove service area. The wells draw water from the Firgrove, Frederickson, and Deep aquifers. The aquifers are recharged annually through precipitation that falls in the region. Tacoma Water provides Firgrove with an additional source of water through three interties. This water is surface water from the Green River Watershed. Firgrove also has two emergency interties, one with Rainier View and one with Fruitland.

The number of connections at the end of 2016 was 9,340, serving a population of approximately 24,400. During 2016, 213 new connections were made to the system. The total water produced by Firgrove sources was 1.06 billion gallons. Firgrove's highest production month was August with a total of 153.9 million gallons produced and the lowest month was February with 58.3 million gallons produced. Future improvements include additional interties with Tacoma Water as well as upgrade of transmission mains and addition of a reservoir in the Lipoma Firs area.

2016 Water Use Efficiency Data

Total Water Produced	1,067,095,517 gallons
Total Authorized Water Usage	981,770,113 gallons
Percentage of Unaccounted for Water	8.00%

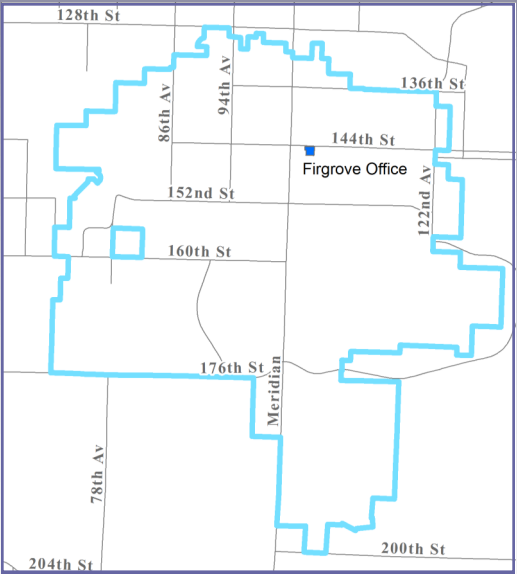
CONSERVATION GOALS

- **Reduce water demand by 66,500 gallons per day within our service area by 2016.** This will be accomplished by offering reduced flow shower heads, sink aerators, toilet tank displacement bags, and leak detection tablets to our single family and multi-family customers. Each year we plan on distributing as many water conservation kits as we have consumer demand. To date, we have distributed over 1,950 kits.
- **Promote our odd/even address outdoor watering schedule to offset peak water demand in the summer months.**
- **Continue our conservation outreach programs** such as Water 4 Life, participation in the Puyallup Fair Water Education booth sponsored by Tacoma Water, and working in conjunction with other local water purveyors to develop water use tracking for fire protection districts in the central Pierce county region.
- **Track our bulk water and rental meter customers more closely on reporting measures.**

Firgrove Mutual Water Company
10408 144th Street East
Puyallup, WA 98374
(253) 845-1542

Office Hours:
7:30am-4:00pm Monday-Friday

Scheduled Closures:
Monday, July 3 & Tuesday, July 4, 2017
Monday, September 4 & Tuesday, September 5, 2017
Thursday, November 23 & Friday, November 24, 2017
Monday, December 25, 2017



Firgrove Mutual Water Company, PWS #25200M, is a mutually owned water company organized as a non-profit corporation in 1952, with the purpose of providing water to its customers. Each member pays a share of the cost of water mains, storage facilities, and the cost of operating the water system. Firgrove is overseen by a board of five trustees. Board of Trustee meetings are typically held on the third Tuesday of the month at 6:00pm at the Administration office. If you would like to attend a meeting or if you have a matter that you wish to bring to the Board, please contact the General Manager in advance to be placed on the agenda. Additional information on water quality or questions regarding this report may be directed to Steve Sacksteder at (253) 845-1542.

2016 Consumer Confidence Report



Firgrove Mutual Water Company Since 1952

It is the mission of Firgrove Mutual Water Company to provide high quality drinking water and excellent customer service. We will maintain the balance of quality service and cost effectiveness that best benefits our customers. We will be an integral member of our community through positive and supportive actions as its water purveyor. We will be environmentally responsible and responsive to the needs of economic development.

ENSURING YOUR WATER IS SAFE

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from the presence of animal or human activity. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

Firgrove treats its water with sodium hypochlorite to protect against harmful bacteria and microorganisms.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming. Pesticides and herbicides, which may come from a variety of sources such as agriculture, stormwater runoff, and residential uses.

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Organic chemical contaminants, including synthetic and volatile organic chemicals which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

DEFINITIONS

Maximum Contaminant Level (MCL)
The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG)
The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL)
The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG)
The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts Per Million (ppm) or Milligrams per Liter (mg/L)
One part of a particular contaminant which is present for every million parts of water.

Parts Per Billion (ppb)
One part of a particular contaminant which is present for every billion parts of water.

Nephelometric Turbidity Unit (NTU)
A standard unit used to measure water clarity.

2016 Water Quality Test Results

The table below lists all of the drinking water contaminants that were detected during the 2016 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented below is from January 1 through December 31, 2016. The table does not list 27 inorganic chemicals, 46 volatile organic chemicals, and 44 synthetic organic chemicals, which include many industrial chemicals, herbicides, and pesticides, that Firgrove tested for and were not detected in the water. The State requires Firgrove to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year.

Substance	MCL	Highest Level Detected	MCLG	Meets Standard?	Typical Source of Substance	Source of Sample
Copper	1.3 mg/L	0.5 mg/L 90% (2015)	1.3 mg/L	Yes	Plumbing Materials	Consumers' Tap
Lead	0.015 mg/L	0.006 mg/L 90% (2015)	0	Yes	Plumbing Materials	Consumers' Tap
Nitrate	10 mg/L	3.2 mg/L	10 mg/L	Yes	Septic Tanks, Fertilizers	Groundwater Source
Arsenic	0.01 mg/L	0.002 mg/L (2013)	0	Yes	Natural Erosion	Groundwater Source
Total Trihalomethanes	80 ppb	14.2 ppb *4.8	n/a	Yes	Disinfection By-products	Distribution System
Haloacetic Acids 5	60 ppb	10.9 ppb *3.0	n/a	Yes	Disinfection By-products	Distribution System
Chlorine Disinfectant	4.0 mg/L (MRDL)	1.29 mg/L	4.0 mg/L (MRDLG)	Yes	Disinfection Additive	Distribution System
Total Coliform Bacteria	5%/month	0%	0	Yes	Damaged Distribution Mains	Distribution System

*Running Annual Average.

TACOMA

Fluoride	4 ppm	1.77 ppm	4 ppm	Yes	Treatment Additive
Turbidity	5 NTU	3.43 NTU	n/a	Yes	Soil Erosion

OUR TESTING RESULTED IN NO VIOLATIONS

SPECIAL NOTICES

Special Notice Regarding Arsenic
Your drinking water currently meets the EPA's revised drinking water standard for arsenic. There is a small chance that some people who drink water containing low levels of arsenic for many years could develop circulatory diseases, cancer, or other health problems. Most types of cancer and circulatory diseases are due to factors other than exposure to arsenic. The EPA's standard balances the current understanding of arsenic's health effects against the costs of removing arsenic from drinking water. More information can be obtained from the Safe Drinking Water Hotline at 800-426-4791.

Special Notice Regarding Lead & Copper
The EPA regulates maximum contaminant levels for lead in drinking water. Lead and copper in drinking water result primarily from corrosion of materials containing lead installed in household plumbing. These materials include lead solder, brass, bronze, and other alloys in contact with water. In 1986, Congress banned the use of lead solder containing greater than 0.2% of lead and restricted the lead content of faucets, pipes, and other plumbing materials to a maximum of 8%. Homes built prior to 1986 are more susceptible to lead and copper levels above EPA's MCL.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Firgrove is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Notice: Important Information
Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/ CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).